

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	18994	(call adj (time or duration or period)) or (call adj time adj window) or (talk adj time) or (call near3 last)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/29 07:53
L2	1161736	COMMIT\$3 OR AGREE\$3 OR CONSENT\$3 OR ACCEPT\$3 or prompt\$3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/29 07:59
L3	2767236	(caller or user or customer or subscriber) or (calling adj party)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/29 07:59
L5	53620	((call or contact or service) adj center) or ACD or (Automatic adj call adj distribution adj system) or 379/265.ccls. or 379/266.ccls.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/29 08:06
L6	66	L5 same l2 same l1	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/29 08:06
S1	990418	COMMIT\$3 OR AGREE\$3 OR CONSENT\$3 OR ACCEPT\$3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 14:31

S2	2664843	(caller or user or customer)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 14:32
S3	145410	S1 same S2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 14:33
S4	12454	call adj (time or duration or period)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 14:34
S5	310	S3 same S4	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 14:34
S6	53588	((call or contact or service) adj center) or ACD or (Automatic adj call adj distribution adj system) or 379/265.ccis. or 379/266.ccis.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 14:36
S7	83	S5 and S6	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 14:37
S8	1161247	COMMIT\$3 OR AGREE\$3 OR CONSENT\$3 OR ACCEPT\$3 or prompt\$3	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 15:37

S9	12454	(call adj (time or duration or period)) or (call adj time adj window)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 15:38
S10	2766322	(caller or user or customer or subscriber) or (calling adj party)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 15:40
S11	12474	(call adj (time or duration or period)) or (call adj time adj window) or (duration adj time adj call)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 15:41
S12	585211	S10 with (select or predtermin\$3 or set)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 15:43
S13	14322	(call adj (time or duration or period)) or (call adj time adj window) or (talk adj time)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 15:46
S14	996	S12 same S13	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 15:46
S15	125	S14 same S8	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 15:47
S16	47	S6 and S15	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2008/07/28 15:49

7/29/2008 8:23:52 AM

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